#### What is the HAN?

The Iowa Health Alert Network (HAN) is a secure, web-based communication system allowing users to issue alerts, share documents, post announcements and news items, and collaborate. Iowa's HAN was rolled out to users the summer of 2004. Today, there are more than 2,500 users on the system.

The HAN can be accessed through the Internet from any computer. Users of the system must be licensed and are issued secure usernames and passwords. The system serves as a public health directory, providing a registry of users and contact information. The system provides users the ability to send and receive alerts; enabling users to choose how they wish to be notified of an emergency event (email, cell phone, traditional phone, pager, Blackberries, and/or fax). The system also provides document management capabilities, allowing users to post documents, subscribe to receive notifications when specified documents are modified and collaborate with other users on the system.

Four T1 lines allowing for 96 telephone lines provide the backbone of the primary and secondary systems. The Iowa Department of Public Health (IDPH) administers the system with IT specialists and duty officers available 24/7.

## Other HAN Activities include:

- Upgrading computer infrastructure so all Iowa all local public health agencies and hospitals have highspeed Internet connectivity.
- Providing a state-wide 800 MHz radios system for all Iowa hospitals and local public health agencies, state laboratory, poison center, and all EMS helicopters.
- High Frequency radio system for redundant communications with federal partners and states.
- Public Health Response Team Communications and Support Trailer
- VHF and 800 MHz radios radio cache

IDPH facilitates a Communications/IT Subcommittee as part of the state Preparedness Advisory Committee which is composed of representatives from local public health agencies, hospitals, laboratories, emergency medical services, and state agencies to offer recommendations and support as Iowa's HAN system evolves. This committee continues to meet as we plan the future of this critical resource for emergency response.

# For more information, contact:

Health Alert Network Iowa Department of Public Health (515) 281-0914 HANOfficer@IowaHealthAlert.org



Please cut this card and carry it in a safe place:



## **Iowa Health Alert Network**

https://www.IowaHealthAlert.org

# **HAN Help Desk:**

HANOfficer@IowaHealthAlert.org

(515) 281-0914

**Iowa Department of Public Health** 

Center for Disaster Operations & Response Lucas State Office Building 321 E 12<sup>th</sup> Street Des Moines, Iowa 50319-0075

# **Request to Add Users**

To request licenses, submit the following information to HANOfficer@IowaHealthAlert.org or send to the address shown on the cover.

A Memorandum of Understanding will be prepared and returned to you for signature and payment.

Agency / Entity	
Requestor's Name	
Email Address	
Phone	
Street Address	
City	
State	
Zip	
Fax Number	
Number of Collaborator Licenses requested	
Number of Alert Licenses requested	

#### **HAN License Costs**

#### **Collaborator License**

\$166 initial cost per user license \$45.77 maintenance cost annually after first year

Users have access to most of the functionality provided on the HAN portal. This includes the ability to access information, publish and edit documents, subscribe to content, fax distribute documents, look up others in the Public Health Directory and participate in discussions based upon the permissions that have been assigned to that user's roles. Furthermore, they will be able to initiate alerts, if the Administrator grants permissions, and they are able to maintain their own profiles through the portal.

#### **Alert License**

\$36 initial cost per user license \$13.67 maintenance cost annually after first year

Users have access to some of the functionality provided on the HAN portal. This includes access to the home page News and Announcements and access to the Public Health Directory. They are able to maintain their own profiles through the portal.

User Name \_\_\_\_\_ Alert Security Code \_\_\_\_

Password Hint (circle one)

1.Mother's maiden name 2.First pet's name 3.Childhood street address

### **Important Phone Numbers**

County Sheriff
County EMA
Regional Epidemiologist
IDPH Disease Reporting
IDPH Duty Officer
Iowa Poison Center
UHL Duty Officer

O- CO- C(800) 362-2736
(866) 834-9671
(800) 222-1222
(319) 530-5981

#### **Iowa HAN Users**

Community Health Centers
County Emergency Management Agencies
County Extension Offices
Disaster Medical Assistance Teams
Hospital Emergency Departments
Environmental Health Agencies
EMS Transport Services
Fusion Centers
HazMat Teams
Safeguard Iowa Partnership Members
Hospital Administrators
Infection Control Practitioners
Hospital and Sentinel Laboratories
Local Public Health Agencies
Public Health Nursing Agencies

## **State Agencies:**

**All State Department Directors** Homeland Security and Emergency Management Department of Agriculture and Land Stewardship **Department of Human Services** Department of Inspections and Appeals **Department of Natural Resources Department of Public Health Department of Public Safety Iowa State Patrol Command Staff Iowa State Patrol Communications Centers Department of Transportation** Governor's Office **Public Information Officers Iowa National Guard** 71st Civil Support Team **Iowa Poison Center State Medical Examiner** University Hygienic Laboratory